**Infrastructure Engineer - Remote friendly**

Company Name[**Imagine Communications**](https://www.linkedin.com/company/imagine-communications/life/) Remote Company Location Toronto, CA

**NEW**Posted Date Posted 22 hours ago Number of applicants25 applicants

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**Overview**Our mission is to help our customers and we do this by delivering media software solutions. We are challenging the way our customers work and educating them on how to do it better. With a global team of dedicated employees, Imagine Communications is leading the way in a fast-changing industry.  
  
**Why Imagine Communications?**Imagine offers a generous Medical, Dental, Vision and Life Insurance package and HSA and 401(k) options with company matching. We like to make sure all our employees are safe when travelling so we’ve got travel insurance covered too. Employee Wellbeing is a priority for us, so all employees and their family have access to our EAP and Wellness programs. Volunteer in your community and we will pay for that too.  
  
**A Bit About The Role  
  
Key Responsibilities**As an Infrastructure Engineer in the Infrastructure Operations Group, you will primarily work with internal partners and customers to deliver smooth operating infrastructure and help define tactical and strategic solutions.

* General Infrastructure Operations with heavy focus on network administration/engineering and cloud based operations
* Assist in the development and deployment of infrastructure solutions to support both internal and customer facing projects and products
* Deploy, maintain, and control physical/virtual infrastructure and support systems within Cloud Service Providers and on-prem facilities
* Perform routine and security related software updates to on-prem and CSP based infrastructure
* Develop, control, and maintain network integrations with 3rd party providers and SaaS solutions (e.g. O365, SSO solutions, monitoring providers, etc.) including integration compents
* Assist in the creation and maintenance of documentation (SOPs, HOWTOs, diagrams, etc.) for all forms of infrastructure, support systems, and processes
* Work closely with development, application support, and project management teams in the delivery of internal and customer impacting projects and solutions
* Provide primary infrastructure troubleshooting support to internal and customer facings support teams
* Work as part of an equitable on-call rotation

**About You  
  
Key Requirements**

* 7+ years experience working in modern, operations focused infrastructure and network environments
* Solid foundation in general network engineering – routing, switching, firewalls, protocol troubleshooting and analysis, load balancing, NAT/PAT techniquesSuccessful candidate will demonstration a solid understanding of both traditional and cloud-based/software defined networkingAdept in designing and deploying flexible and resilient routing and failover designs to support modern and legacy application stacks
* Approaching senior level knowledge in multiple infrastructure disciplines System administration, AWS, Azure, Storage, DB, Networking, Security, ServiceOps, etc.
* Solid experience working in both Microsoft and Linux/Unix ecosystems and networks
* Significant time working in at least one major CSP (AWS, Azure, GCP, etc.)Experienced with on-prem to cloud integrations and migrationsFully capable of working and supporting the “scripting” of infrastructure, network, and systems rollouts (CLOUD FORMATION)
* Solid understanding of automation and one or more primary scripting languages
* Strong knowledge of monitoring, alerting, telemetry, shared services architecture, and how these enable support and operations organizations

**Celebrating difference, together stronger**At Imagine Communications, we don’t just accept difference — we celebrate it, we support it, and we thrive on it for the benefit of our customers, our employees, our products, and our communities. We are committed to providing an environment of mutual respect. Imagine Communications is proud to be an equal opportunity workplace and is an affirmative action employer.

**Seniority Level**

Entry level

**Industry**

* Information Technology & Services

* Computer Networking

* Computer & Network Security

**Employment Type**

Full-time

**Job Functions**